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We have had the pleasure of working with Think Open Software during the development of some of our web-based applications.

The initial planning meetings with the Think Open project and development teams were conducted very efficiently and the team at Think Open asked relevant and probing questions and came up with innovative solutions to the problems we posed. They made every effort to understand our requirements and their promise was to deliver the projects on time and within budget.

Our experience of the Think Open project and development process is very positive. The developers work consistently to understand the products they are developing and are always available to answer any questions or explain the working of a piece of code. The project management team coordinates the development and billing process very smoothly. We found the billing process to be very transparent with specified milestones being attached to each payment. In this way, we knew exactly what we were paying for so there were no surprises at any point.

Milestones were delivered within the specified timeframes and any necessary changes were managed efficiently between the project and development teams. We were frequently informed of the progress of all milestones.

We were initially impressed by the energy, expertise and professionalism of the Think Open team at our first meeting with them. That impression has only been strengthened by their dependability and their clear ability to turn our ideas and requirements into the software that we imagined.

We would certainly consider using Think Open Software for subsequent projects and we wish them well in their future endeavours.



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