



12 August 2008

**Letter of Reference**

To whom it may concern

We have contracted Think Open Software on several projects of significant importance to our various business ventures.

During our engagements, we were pleasantly surprised by Think Open's ability to understand our business.

Think Open immediately offered valuable input and we felt the projects were in good hands.

Think Open's insight, resourcefulness and innovativeness proved to be vital in making our ideas come to life.

We felt at ease that all unnecessary risk was eliminated by their project management processes.

The software development was managed very professionally, with regular progress reports and timeous delivery of milestones. Technical challenges were discussed openly and honestly and allowed us to make informed business decisions.

As a subsidiary of a public listed company, we set high standards and were impressed with the quality of the work delivered by the Think Open development team.

Think Open Software will definitely be our preferred partner in future web development projects.

**Yours Sincerely**

**Richard Meyer**

Managing Director

Interactive Telephony (Pty) Ltd